

**THE COMPREHENSIVE
LEGAL PLAN**

SUMMARY PLAN DESCRIPTION

INTRODUCTION

The Legal Plan was established to provide personal legal services for eligible Company employees, their spouses and dependent children. This summary provides general information about the Plan, who is eligible to receive benefits under the Plan, what those benefits are, how to obtain benefits and what your rights under ERISA are. If you have any questions that are not answered, please contact the Benefits Department.

Hyatt Legal Plans, Inc. has been selected to provide for legal plan benefits. The services will be provided through a panel of carefully selected Participating Law Firms. Lawyers in this network are called Plan Attorneys. These arrangements are described in detail in this summary. The actual provisions of the Plan are set out in a written document maintained by your employer. All statements made in this booklet are subject to the provisions and terms of that document which control in the event of conflict with this summary.

HOW TO GET LEGAL SERVICES

To use the Legal Plan, call Hyatt Legal Plans' Client Service Center at **1-800-821-6400** between 8 a.m. and 8 p.m. Monday, 8 a.m. to 7 p.m. Tuesday through Thursday and 8 a.m. to 6 p.m. Friday. Be prepared to give your Social Security Number. If you are a spouse or an eligible dependent child of an eligible person, you will need the Social Security Number of the employee through whom you are eligible. The Client Service Representative who answers your call will:

- Ø verify your eligibility for services;
- Ø make an initial determination of whether and to what extent your case is covered (the Plan Attorney will make the final determination of coverage);
- Ø give you an Authorization Number which is similar to a claim number (you will need a new Authorization Number for each new case you have);
- Ø give you the telephone number of the Plan Attorney most convenient to you; and
- Ø answer any questions you have about the Legal Plan.

You then call the Plan Attorney to schedule an appointment at a time convenient to you. Evening and Saturday appointments are available.

If you choose, you may select your own attorney. Also, where there are no Participating Law Firms, you will be asked to select your own attorney. In both of these circumstances, Hyatt Legal Plans will reimburse you for these non-Plan attorneys' fees in accordance with a set fee schedule.

You must call Hyatt Legal Plans, as described above, prior to contacting any attorney. Plan benefits will be denied if you do not call first.

WHAT SERVICES ARE COVERED

The Comprehensive Group Legal Plan entitles you and your eligible dependents to receive certain personal legal services. The available benefits are very comprehensive, but there are limitations and other conditions which must be met. Please take time for yourself and your family to read the description of benefits carefully.

All benefits are available to you and your spouse and dependents, unless otherwise noted.

ADVICE AND CONSULTATION

Office Consultation and Telephone Advice

This benefit provides the opportunity to discuss with an attorney any personal legal problems which are not specifically excluded or prohibited matters. During the consultation, the attorney will explain the Participant's rights, point out his or her options and, if needed, recommend a course of action. The Plan Attorney will identify any further coverage available under the Plan, and will undertake representation if the Participant so requests. If representation is covered by the Plan, the Participant will not be charged for the Plan Attorney's services. If representation is recommended, but is

not covered by the Plan, the Plan Attorney will provide a written fee statement in advance. The Participant may choose whether to retain the Plan Attorney at his or her own expense; seek outside counsel; or do nothing. There are no restrictions on the number of times per year a Participant may use this service; however, for a non-covered matter, this service is not intended to provide the Participant with continuing access to a Plan Attorney in order to undertake his or her own representation.

CONSUMER PROTECTION

Consumer Protection Matters

This service covers the Participant as a plaintiff, for representation, including trial, in disputes over consumer goods and services where the amount being contested exceeds the small claims court limit in that jurisdiction and the controversy is evidenced by a written document such as a sales slip, contract, note or warranty. This service does not include disputes over real estate, construction or insurance.

Small Claims Assistance

This benefit includes counseling the Participant on prosecuting a small claims action; helping the Participant prepare documents; advising the Participant on evidence, documentation and witnesses; and preparing the Participant for trial. The service does not include the Plan Attorney's attendance or representation at the small claims trial.

DEBT MATTERS

Debt Collection Defense

This benefit provides Participants with negotiation with creditors for a repayment schedule, limiting creditor harassment, and representation in defense of any action for personal debt collection, foreclosure, repossession or garnishment, up to and including trial if necessary. It does not include defense against a judgment, vacating a judgment, counter claims, cross claims, bankruptcy, any action arising out of divorce or post-decree matters, or any matter where the creditor is affiliated with the Company.

Personal Bankruptcy

This benefit covers the Employee and spouse in pre-bankruptcy planning, the preparation and filing of a personal bankruptcy or Wage Earner petition and representation at all court hearings and trials. This benefit does not include bankruptcy or Wage Earner petitions for any business in which the Employee or spouse may have an interest, and is not available if the Company is a creditor, even if the Employee or spouse chooses to reaffirm that specific debt.

DEFENSE OF CIVIL LAWSUITS

Administrative Hearing Representation

This benefit covers Participants in defense of civil proceedings before a municipal, county, state or federal administrative board, agency or commission. It does not apply where services are available or are being provided by virtue of a homeowner or vehicle insurance policy. It does not include divorce or post-decree defense, paternity, support or custody matters or litigation of a job-related incident.

Civil Litigation Defense

This benefit covers the Participant for defense of civil proceedings in a trial court of general jurisdiction or before an administrative agency or a local, state, or federal agency. It does not apply where services are available or are being provided by virtue of a homeowner or vehicle insurance policy. It does not include divorce or post-decree defense, paternity, support or custody matters or litigation of a job-related incident.

Incompetency Defense

This benefit covers the Participant in the defense of any incompetency action, including court hearings when there is a proceeding to find the Participant incompetent.

DOCUMENT PREPARATION

Affidavits

An affidavit is a sworn written statement generally witnessed by a notary public. This benefit covers preparation of an affidavit where the Participant is the person making the statement.

Deeds

This benefit includes the preparation of any deed for which the Participant is either the grantor or grantee.

Demand Letters

This benefit covers the preparation of letters which demand money, property or some other property interest of the Participant, except an interest which is an excluded service, mailing them to the addressee and forwarding and explaining any response to the Participant. Negotiations and representation in litigation are not included.

Document Review

Any personal legal document of the Participant will be reviewed by a Plan Attorney.

Mortgages

This benefit includes the preparation of any mortgage for which the Participant is the mortgagor.

Notes

This benefit includes the preparation of any promissory note for which the Participant is the payor or payee.

FAMILY LAW

Name Change

This benefit covers the Participant for all necessary pleadings and court hearings for a legal name change.

Premarital Agreement

This benefit covers the preparation of an agreement by an Enrolled Employee and his or her fiancé(e) prior to their marriage, outlining how property is to be divided in the event of separation, divorce or death of a spouse. Representation is provided only to the Employee. The fiancé(e) must have separate counsel or must waive representation.

Uncontested Adoption

All uncontested governmental agency and step-parent adoptions are fully covered for the Employee and spouse. If an adoption becomes contested, the Employee or spouse must pay all additional legal fees.

Uncontested Guardianship or Conservatorship

This service covers establishing a guardianship or conservatorship over a person and his or her estate by the Employee or spouse. It includes obtaining a temporary guardianship or conservatorship if necessary, gathering any necessary medical evidence, preparing the paperwork and attending the hearing. If the proceeding becomes contested, the Employee or spouse must pay all additional legal fees. This benefit does not include representation of the person over whom guardianship or conservatorship is sought, or any proceedings involving annual accountings once guardianship or conservatorship has been established.

PERSONAL INJURY

Personal Injury

Subject to applicable law and court rules, Plan Attorneys will handle personal injury matters (where the Participant is the plaintiff) at a maximum fee of 25% of the gross award. It is the Participant's responsibility to pay this fee and all costs.

REAL ESTATE MATTERS

Eviction Defense

This benefit provides representation for the Participant as a residential tenant, in case of eviction, up to and including a trial defense, if necessary.

Refinancing of Home

This benefit includes the review or preparation, by an attorney representing the Participant, of all relevant documents (including the mortgage, deed and documents pertaining to title, insurance, recordation and taxation), which are involved in the refinancing of a Participant's primary residence. It does not include services provided by any attorney representing a lending institution or title company. The benefit does not include the refinancing of a second home, vacation property, unimproved land, rental property or property held for business or investment. Home equity loans are not included under this benefit.

Sale or Purchase of Home

This benefit includes the review or preparation, by an attorney representing the Participant, of all relevant documents (including the purchase agreement, mortgage, deed and documents pertaining to title, insurance, recordation and taxation), which are involved in the purchase or sale of a Participant's primary residence. The benefit also includes attendance of an attorney at closing. It does not include services provided by any attorney representing a lending institution or title company. The benefit does not include the sale or purchase of a second home, vacation property, unimproved land, rental property or property held for business or investment. Home equity loans are not included under this benefit.

Tenant Negotiations

This service assists the Participant as a tenant with matters involving leases, security deposits or other disputes with a residential landlord. It does not include representation in a lawsuit.

TRAFFIC AND CRIMINAL MATTERS

Juvenile Court Defense

This benefit covers representation of an Employee's dependent child in any juvenile court matter, provided there is no conflict of interest with the Employee, in which case this benefit does not apply.

Restoration of Driving Privilege

This benefit covers representation of the Participant in proceedings to restore a driving license, except where the license suspension was the result of any driving under influence charge.

Traffic Ticket Defense (No Driving Under Influence)

This benefit covers representation of the Participant in defense of any traffic ticket except driving under influence charge, including court hearings, negotiation with the prosecutor and trial.

WILLS AND ESTATE PLANNING

Living Trusts

This benefit includes the preparation of living trusts for the Participant. It does not include tax planning.

Living Wills

This benefit covers the preparation of a living will for the Participant.

Powers of Attorney

This benefit includes the preparation of any power of attorney when the Participant is granting the power.

Probate

Subject to applicable law and court rules, Plan Attorneys will handle probate matters at a fee 10% less than the prevailing fee. It is the Participant's responsibility to pay this reduced fee and all costs.

Wills and Codicils

This benefit covers the preparation of wills and codicils for the Participant. The creation of any testamentary trust is covered. It does not include tax planning.

EXCLUSIONS

Certain matters are excluded from coverage under the Legal Plan. No services, not even a consultation, can be provided for the following matters:

- Ø Payment made to a third party such as costs, witness fees, filing fees or fines;
- Ø Appeals or class actions;
- Ø Business, farm, patent or copyright matters;
- Ø Matters for which you are or have been receiving legal services before you received an Authorization Number;
- Ø Matters or disputes involving the Company, Hyatt Legal Plans, MetLife or a Plan Attorney;
- Ø Matters concerning employment including Company and statutory benefits.

ELIGIBILITY

To be eligible for legal services under The Legal Service Plan, you must have included the Plan in your benefits selection. You are eligible to enroll in the Plan for yourself and, for some cases, your eligible dependents. Eligible dependents include your lawful spouse and your unmarried child (or children) up to the age of 21 provided he or she depends on you for support.

What if you are involved in a legal dispute with your dependents? You may need legal help with a problem involving your spouse or your children. In some cases, both you and your child may need an attorney. If it would be improper for one attorney to represent both you and your dependent, only you will be entitled to representation by the plan attorney. Your dependent will not be covered under the Plan.

What if you are involved in a legal dispute with another employee? If you or your dependents are involved in a dispute with another eligible employee or that employee's dependents, Hyatt Legal Plans will arrange for legal representation with independent and separate counsel for both parties.

What if the court awards attorneys' fees as part of a settlement? If you are awarded attorneys' fees as a part of a court settlement, the Plan must be repaid from this award to the extent that it paid the fee for your attorney.

DENIAL OF BENEFITS AND APPEAL PROCEDURES

Denials of Eligibility

Hyatt verifies eligibility using information provided by Case Western Reserve University. When you call for services, you will be advised if you are ineligible and Hyatt Legal Plans will contact Case Western Reserve University for assistance. If you are not satisfied with the final determination of eligibility, you have the right to a formal review and appeal. Send a letter within 60 days explaining why you believe you are eligible to:

Case Western Reserve University
Human Resources
10900 Euclid Avenue
Cleveland OH 44106-7047
(216) 368-6781

Within 30 days, you will be provided with a written explanation.

Denials of Coverage

If you are denied coverage by Hyatt Legal Plans or by any Plan Attorney, you may appeal by sending a letter to:

Hyatt Legal Plans, Inc.
Director of Administration
Eaton Center 1111 Superior Avenue
Suite 800
Cleveland, Ohio 44114-2518

The Director will issue Hyatt Legal Plans' final determination within 30 days of receiving your letter. This determination will include the reasons for the denial with reference to the specific Plan provisions on which the denial is based and a description of any additional information that might cause Hyatt Legal Plans to reconsider the decision, and an explanation of the review procedure.

YOUR ERISA RIGHTS

Congress enacted the Employee Retirement Income Security Act (ERISA) to safeguard your interests and those of your beneficiaries under your employee benefit plans. As a participant in The Legal Plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all Plan participants shall be entitled to:

- Ø Examine, without charge, at the Plan Administrator's office and at other specified locations, all Plan documents, including collective bargaining agreements and copies of all documents filed by the Plan with U.S. Department of Labor; such as detailed annual reports and Plan descriptions;
- Ø Obtain copies of all Plan documents and other Plan information upon written request to the Plan Administrator. The Administrator may make a reasonable charge for the copies;
- Ø Receive a summary of the Plan's annual financial report from the Plan Administrator who is required by law to furnish this to you.

In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit Plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA. If your claim for a welfare benefit is denied in whole or in part, you must receive a written explanation of the reason for the denial. You have the right to have the Plan review and consider your claim. Under ERISA, there are steps you can take to enforce the above rights. If you request materials from the Plan and do not receive them within 30 days, you may file suit in a federal court. In such a

FOR YOUR INFORMATION:

Name of Plan: The Case Western Reserve University Legal Plan

Plan Sponsor: Case Western Reserve University

Type of Plan: Welfare Benefit Plan for pre-paid legal services

Plan Administrator:

Case Western Reserve University
Department of Human Resources
10900 Euclid Avenue
Cleveland OH 44106-7047
(216) 368-6781

Agent for Service of Legal Process: Plan Administrator

Provider of Benefits:

Hyatt Legal Plans, Inc.
Eaton Center 1111 Superior Avenue
Suite 800
Cleveland, Ohio 44114-2518
1-800-821-6400

Plan Identification Number: INTERNAL PLAN NUMBER has not been assigned

Sponsor's Employer Identification Number: 34-1018992

Effective Date: January 1, 2001

Plan Year: January to December

If you are having any kind of problem, please call Hyatt Legal Plans at 1-800-821-6400. A Hyatt Legal Plans representative will help you solve the problem to your satisfaction.

Appendix A - Comprehensive Plan
Definition of Covered Services

ADVICE AND CONSULTATION

Office Consultation

This benefit provides the opportunity to discuss with an attorney any personal legal problems which are not specifically excluded or prohibited matters. During the consultation, the attorney will explain the Participant's rights, point out his or her options and, if needed, recommend a course of action. The Plan Attorney will identify any further coverage available under the Plan, and will undertake representation if the Participant so requests. If representation is covered by the Plan, the Participant will not be charged for the Plan Attorney's services. If representation is recommended, but is not covered by the Plan, the Plan Attorney will provide a written fee statement in advance. The Participant may choose whether to retain the Plan Attorney at his or her own expense; seek outside counsel; or do nothing. There are no restrictions on the number of times per year a Participant may use this service; however, for a non-covered matter, this service is not intended to provide the Participant with continuing access to a Plan Attorney in order to undertake his or her own representation.

Telephone Advice

This benefit provides the opportunity to discuss with an attorney any personal legal problems which are not specifically excluded or prohibited matters. The Plan Attorney will explain the Participant's rights, point out his or her options and, if needed, recommend a course of action. The Plan Attorney will identify any further coverage available under the Plan, and will undertake representation if the Participant so requests. If representation is covered by the Plan, the Participant will not be charged for the Plan Attorney's services. If representation is recommended, but is not covered by the plan, the Plan Attorney will provide a written fee statement in advance. The Participant may choose whether to retain the Plan Attorney at his or her own expense; seek outside counsel; or do nothing. There are no restrictions on the number of times per year a Participant may use this service; however, for a non-covered matter, this service is not intended to provide the Participant with continuing access to a Plan Attorney in order to seek advice which would allow the Participant to undertake his or her own representation.

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Notes

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DOCUMENT REVIEW

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FAMILY LAW

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PERSONAL INJURY

Personal Injury

Subject to applicable law and court rules, Plan Attorneys will handle personal injury matters (where the Participant is the plaintiff) at a maximum fee of 25% of the gross award. It is the Participant's responsibility to pay this fee and all costs.

REAL ESTATE MATTERS

Eviction Defense

This benefit provides representation for the Participant as a residential tenant, in case of eviction, up to and including a trial defense, if necessary.

Purchase, Sale or Refinancing of Home

This benefit includes the review or preparation, by an attorney representing the Participant, of all relevant documents (including the mortgage, deed and documents pertaining to title, insurance, recordation and taxation), which are involved in the purchase, sale or refinancing of a Participant's primary residence. It does

not include services provided by any attorney representing a lending institution or title company. The benefit does not include the purchase, sale or refinancing of a second home, vacation property, unimproved land, rental property or property held for business or investment. Home equity loans are not included under this