
Your Health Care Team

MetroHealth offers primary care services for patients of all ages. In addition, our highly skilled doctors provide advanced specialty and surgical services in the event your or your family's health may require more specific care.

- 250+ primary care physicians
- More than 450 specialty physicians
- 200+ advanced practice nurses
- More than 1,200 nurses

MetroHealth has Cleveland's only verified Level I Adult Trauma Center and a Level II Pediatric Trauma Center verified by the American College of Surgeons. In addition to the John A. Gannon Comprehensive Burn Care Center, MetroHealth provides adult and pediatric burn centers verified by the American Burn Association and the Committee on Trauma of the American College of Surgeons. Other providers available include:

- Ambulance services
- Behavioral health professional, outpatient and inpatient care
- Chiropractors
- Dialysis centers
- Durable medical equipment providers
- Genetic testing laboratories
- Home health care and home infusion therapy
- Hospices
- Long-term acute care hospitals
- Orthotics and prosthetics providers
- Skilled nursing facilities

Pharmacy

MetroHealth provides nine convenient pharmacy locations. Each provides home delivery and specialty pharmacy services, discounted over-the-counter medications, along with online management and refills for your existing prescriptions. If you take medications regularly, mail order offers lower out-of-pocket costs and the convenience of having prescriptions sent directly to your home. Visit metrohealth.org/pharmacy or call (216) 957-MEDS (6337) for more information.

Online Tools Available

Online tools make it easy for you to view and manage your health care and health plan.

MyChart

The CLE-Care HMO network collaborates through the most advanced electronic medical records system—MyChart—to ensure the team is well informed about your care. With MyChart, you can access your medical records, review your medical history, get test results, communicate with your physician, request an appointment, refill your prescriptions and more. Log in at metrohealth.org/mychart for more information.

My Health Plan

With Medical Mutual's secure member website, you have 24/7 access to your health insurance account and tools to help you better manage your health care coverage. By registering for My Health Plan, you can view benefits, check claims status, view health and wellness resources and more. Learn more at MedMutual.com/member.

To Schedule an Appointment

For your convenience, CLE-Care HMO offers one phone number for all of your scheduling needs. Call (216) 957-8100.